

B.T.C. Regional Water District
1791 W. Water Street
P.O. Box 40
Borden, IN 47106

Proposed Rate Increase: Effective July 1, 2026

Borden Tri-County Regional Water District Board of Trustees on February 17th, 2026, approved a 20% water rate increase. The rate increase will become effective on July 1st, 2026. This increase will show up on your July 2026 billing statement.

Reasons for the increase:

BTC Water purchases 80% of its water from Indiana American Water Company, an investor-owned public utility that operates for the benefit of its shareholders. Indiana American Water Company filed for a 65% wholesale rate increase September 29, 2023. On February 14, 2024, the Indiana Utilities Regulatory Commission (IURC) approved a 36% wholesale increase for Indiana American’s customers, including BTC Water. That increase was implemented in multiple stages between February 2024 and May 2025.

BTC Water joined other Indiana cities and utilities strongly opposing this increase through the regulatory process and in court. Despite those efforts, the IURC determined that the 36% increase was reasonable and authorized it to take effect.

In 2024, BTC implemented a 15% rate increase to partially offset the sudden wholesale cost increases. Even with that adjustment, BTC Water ended 2025 operating at a loss.

In addition to wholesale costs, operating expenses have increased significantly. These include chemical and filtration costs, electricity and pumping expenses, infrastructure maintenance, and compliance costs associated with IDEM, EPA, and DNR regulations.

This 20% adjustment is necessary to restore financial stability and ensure continued safe, reliable water service.

Increased Operating & Infrastructure Costs:

BTC Water’s treatment plant supplies approximately 20% of the water delivered to customers. Over the past decade, BTC has invested heavily in infrastructure to protect our community, including larger water mains, additional fire hydrants, pumping station improvements, and water tower rehabilitation and storage expansion.

A Message to Our Customers:

BTC Water does not take rate increases lightly, and we understand the impact they have on our customers. This increase is not the result of discretionary spending or mismanagement. It is primarily driven by wholesale rate increases approved at the state regulatory level and rising operating costs beyond our control. At the proposed adjustment, customers will continue to receive water delivered to their homes for about one penny per gallon. We believe safe, reliable drinking water remains an exceptional value for our community.

CURRENT RATE SCHEDULE					
	Gallons	Price per 1000 gallons	Total Gallons	Current Rate*	Total Tax
First	2,000 (minimum)	\$11.51	2,000	\$23.02	\$24.63
Next	8,000	\$9.43	10,000	\$98.46	\$105.35
Next	20,000	\$8.66	30,000	\$271.66	\$290.68
Next	70,000	\$7.85	100,000	\$821.16	\$878.64
OVER	100,000	\$7.07			
JULY 2026 RATE SCHEDULE WITH 20% INCREASE					
	Gallons	Price per 1000 gallons	Total Gallons	Current Rate	Total Tax
First	2,000 (minimum)	\$13.81	2,000	\$27.62	\$29.56
Next	8,000	\$11.32	10,000	\$118.15	\$126.42
Next	20,000	\$10.39	30,000	\$325.99	\$348.82
Next	70,000	\$9.42	100,000	\$985.39	\$1054.37
OVER	100,000	\$8.48			

Public Meeting:

Customers who wish to share comments or concerns about the proposed increase are encouraged to attend the April 21, 2026, Board of Trustees meeting. The meeting will be held at the BTC Water office, 1791 W. Water Street, Borden, Indiana, at 7:30 p.m. Public comments regarding the rate increase will be heard at the beginning of the meeting. Questions may also be directed to (812) 967-2226.

Sincerely,
Grant Naville
Manager, BTC Water