

PUBLIC NOTICE

BORDEN TRI-COUNTY REGIONAL WATER DISTRICT EXCEEDS DRINKING WATER STANDARDS FOR TURBIDITY

Borden Tri-County Regional Water District has violated the Indiana Department of Environmental Management's drinking water standard for turbidity during **July 2026**. Although this is not a health emergency, as our customers, we feel we should make you aware of the situation.

Borden Tri-County Regional Water District monitors several parameters in its finished water on a daily basis. Test results show that we exceeded the acceptable standard for turbidity (cloudiness) in our water during **July 2026**. The acceptable standard for turbidity is that at least **95% of the samples tested each month must be less than 0.3 NTU**. During the July 2026 monitoring period, 26.3% of our samples were 0.30 NTU or less.

You do not need to boil your water or use an alternative water source (such as bottled water). This is not an immediate risk. If it had been, you would have been notified immediately.

However, if water is inadequately treated, microbiological contaminants in that water may cause disease. These organisms can cause symptoms such as diarrhea, cramps, nausea, and possibly jaundice. These symptoms are not only associated with disease-causing organisms in drinking water but may be caused by several factors in our environment other than drinking water.

The turbidity violation during July 2026 was the result of a significant and rapid change in the quality of the raw water supply from the lake source. These changing source water conditions affected treatment performance and resulted in turbidity levels that exceeded regulatory requirements.

Borden Tri-County Regional Water District has taken the following corrective actions:

- Worked closely with **Hawkins, Inc.**, the District's water treatment chemical provider, to evaluate changing raw water conditions.
- Conducted a series of **jar tests** to determine the optimal chemical dosage required to effectively treat the drastically changing lake raw water quality.
- Adjusted treatment chemical feed rates and operational procedures based on the results of the jar testing.
- Increased monitoring of water treatment plant performance to ensure turbidity levels remain within regulatory limits.

- **Notified the Indiana Department of Environmental Management (IDEM)** of the violation and continues to work with IDEM to ensure compliance with all applicable drinking water standards.

These actions have been implemented to improve treatment performance and prevent future turbidity violations.

For more information, please contact **Daryl Naville** at **(812) 967-2226**.

This notice is being sent by:

Borden Tri-County Regional Water District

Public Water Supply ID# 5210002

Notice Released: August 3, 2026